



HALE KIPA



50 Years. Where we've been. Where we're going.

2020 Annual Report

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What a year.

We measure our fiscal year from the first of July to the end of June. But what went on at Hale Kipa - and around the entire world - "*before* March of 2020 seems to pale in comparison to what has come *after*."

Nonetheless, the past 12 months were a lot more than “the year of COVID-19.” It was a year of retrospection after half a century of service to Hawai‘i’s youth, and a year of beginnings in our all-new campus. We will face the changes thrust upon us in the same way we expect our youth to do: with grace, with resilience, and with the determination to thrive.

Crossing the Finish Line

Interview with Chris Benjamin

When Hale Kipa's Board of Directors approved the search for land for our new campus and formed a Capital Campaign Committee in 2004, no one could have guessed the challenges that would lie ahead. This year, the facility on Old Fort Weaver Road was blessed and opened, and the Committee disbanded; its job completed. Committee Chair Chris Benjamin, President and CEO of Alexander & Baldwin, talks about some of the lessons learned along the way.

HK: How did you get involved in non-profit fundraising?

Chris: About 5 or 6 years ago, I was soul searching: What do I want to be when I grow up? I contemplated a transition to the non-profit world, but a friend said, "Don't ever underestimate the potential of your platform in the corporate world." So I try to utilize my position to do good and make sure my company is helping the community.

HK: And of all the causes you could have chosen, you chose Hale Kipa.

Chris: I wanted to focus on an area of service that was less likely to get support. Many causes have affinity groups - people who love the environment or have direct experience with a certain disease. Hale Kipa doesn't have that kind of base. People have a harder time relating to the kinds of problems our kids face. My ability to make a difference here was greatest.

HK: How do you "sell" potential donors on Hale Kipa?

Chris: For philanthropy to be effective, you have to make people understand how their dollar will make a difference in people's lives. In this case, it just takes telling the story of what Punky and Jaque do. When you really see the benefit to the community they bring, you can't help but want to be a part of it.

HK: Tell us about your greatest contribution to the project.

Chris: When I came on, the concept of the campus was well along, but I was able to help revalidate and right-size the project. The board reviewed the plans and came back saying, 1) yes, it is vitally important to the organization's future; and 2) it needs to be considerably smaller. It was the right decision.

HK: How do you feel about the results?

Chris: I think it's fantastic. It's functional and not overbuilt. It achieves the goal of bringing admin staff and operating staff together. Mostly it's going to reduce costs, while improving processes and programs.

HK: Any advice for other organizations trying to build or raise capital?

Chris: Three things: 1) If you are passionate about it, do it. 2) Make sure your potential donor understands the return they are getting on their investment... for the organization and its beneficiaries. And, 3) Remember that when you ask people for money, you are giving them an opportunity. Everyone who contributes to the project is proud of their participation and happy they have that opportunity.

Punky Pletan-Cross

Chief Executive Officer



Chris Benjamin & Punky at Pa'ina 2020

It has been a remarkable year for Hale Kipa, in every sense of the word.

There was great news. We had a tremendously successful Annual Meeting in September 2019, which, given the current state of affairs, may well have been the last of its kind for some time. Later that fall, we received word that we were being reaccredited by the Council on Accreditation for four more years. In December, we gathered at the Old Fort Weaver Road property for the blessing of our new campus. On February 22nd of 2020, we conducted our first major fundraising event, the Pa'ina, a social and financial success. At that event, we unveiled our new logo, the culmination of over a year of rebranding exercises. To top it off, we celebrated the official Grand Opening of the Harry and Jeanette Weinberg Center on March 12th.

And then - literally within days of the opening - everything shut down. On March 15th we began to track COVID-19 and the State ordered sheltering-in-place.

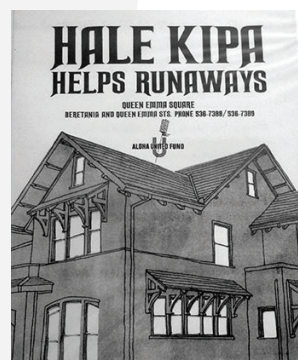
To say the pandemic took the glow off our 50th Anniversary would be an understatement. But the fact is, the rebranding, the blessing and grand opening, our Pa'ina - they are all incredibly consequential. And those highlights were just part of the story.

We were thrilled to be notified this past spring that the Lili'uokalani Trust had selected us to be their anchor partner for a new Youth Services Center to be built in downtown Honolulu. And through all the upheaval, we managed to keep our staff whole throughout the fiscal year and actually paid Appreciation Pay and Acknowledgement Pay, in recognition of our staff's commitment to those we are privileged to serve. Moving forward, we are committed to significantly improving our compensation structure, one of our primary operational goals for the next fiscal year.

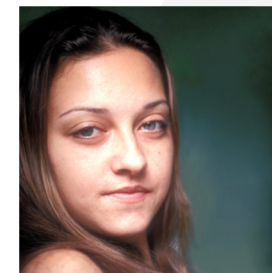
Yes, it's easy to fall into the mindset that 2020 is all about COVID. But, it's hard to get stuck there when I think about all the work that we have yet to do in the next 50 years.

50 Years of Being a Friend to Hawai'i's Youth

Across the nation, the year 1970 brought a wave of political awareness and social justice. The first Earth Day was celebrated, the Chicago Seven were acquitted, the Environmental Protection Agency was formed, and the Public Broadcasting System aired its first programs. At the same time, there was a surge of new grassroots, youth-centered projects concerned with runaway and homeless teens. One of them sprang up in Honolulu.



1970	1980	1983	1989	1991	1993	1995	1997	1999	2000	2002	2003
Hale Kipa opened its doors on the grounds of St. Andrew's Cathedral to answer the needs of distressed teens and abused wives fleeing their home.	Started up Family Counseling Unit to help prevent out of home placements.	Piloted a program focused on support and skill building to older adolescents in foster care.	Opened Independent Living Training Apartments for youth transitioning out of foster care and homelessness.	Joined forces with Marimed and the Kokokahi YWCA to provide intensive therapeutic services to emotionally challenged teens.	Opened Ho'okala Program: diversion services for youth arrested for status offenses and non-violent minor law violations.	Expanded residential program with transitional foster care (Hānai) homes.	Collaboration with the Consuelo Alger Foundation and Friends of Children's Advocacy Center to work with young men and women who have experienced sexual exploitation and homelessness.	Opened Residential Treatment Programs serving 12-19 year old youth under contract with the Child & Adolescent Mental Health Division.	Juvenile Diversion Program offered intakes, assessment, and case management for juvenile offenders.	Opened Hale Kūpono for young girls and boys and Hāloa House for young women transitioning out of foster care.	Initiated land search for the Hale Kipa Youth Services Center.





Selected to partner with Lili'uokalani Trust to develop a Youth Services Center offering a range of programming and residential options. Started a temporary residential program for Hawaiian young adults who lost housing due to COVID-19.

Opened Hale Lanipōlua Assessment Center which offers assessment, support, and counseling for young victims/survivors of sex trafficking.

Initiated Anti-Trafficking services on O'ahu, Kaua'i, and the Big Island in a collaboration with SWCC and PACT.

Started School Success Program on Kaua'i to help high-risk youth. Started Hawai'i Advocate School-based Program with four schools on O'ahu targeting youth who are disengaging with school.

Started Intensive Monitoring Program on O'ahu and the Big Island to provide supervision and support to youth in the Family Court system.

Opened Evening Counseling as a first response to youth who were arrested for law violations.

Intensive In-Home Program to provide individual and family counseling on O'ahu, Kaua'i, and the Big Island.

2020

2019

2018

2017

2016

2014

2013

2012

2011

2010

2009

2007

2006

2004

Opened the new Harry and Jeannette Weinberg Hale Kipa Youth Service Center and two emergency shelters on Old Fort Weaver Road.

Formed partnership with Lili'uokalani Trust, Waimea Middle and High Schools and Family Court to identify and work with youth who have been truant and supporting their re-engagement with school.

Granted Imua Kākou award and started services to young adults extending voluntary care through age 21.

Started Intensive Monitoring Program on Kaua'i.

Started Underage Drinking Prevention Program on Kaua'i. Lost major Housing Assistance Program funding but kept alive through smaller grants; monies for youth transitioning out of Hawaii Youth Correctional Facility remained intact.

Expanded Therapeutic Foster Homes to the Big Island. Purchased land on Old Fort Weaver Road for our Youth Services Center and Emergency Shelters. Started a capital campaign for the development of the site.

Expanded the (renamed) Hawai'i Advocate Program to work statewide with youth in DHS and Family Court Systems.



A New Hale Kipa in a New World

The world will never be quite the same. Neither will the way we do things at Hale Kipa.

It seems like ages ago that people expressed concern that our new campus on Old Fort Weaver Road wouldn't be big enough, that it would strain to handle the volume of staff, meetings, counseling sessions, not to mention parking. Within a week of opening, we were all sheltering-in-place and the parking lot was empty. Happy 50th Anniversary.

Thanks to social distancing, we have fundamentally changed the way we think about work. Tele-commuting is a part of our future, as is staggering hours when people are in the building. Thankfully, the new facility lends itself well to that. We built two shelters on the campus right next to each other, which provided a lot of support to the youth and staff during the early days of the crisis. It has also been extremely helpful to have the administrative staff near the shelters.

The economic impact on Hawai'i, incomprehensible at the present time, is going to be a significant part of our conversation for years to come. Even before the crisis, there were concerns about the number of ALICE® (Asset Limited, Income Constrained, Employed) families on the brink of homelessness. When landlords no longer provide a moratorium on collecting rent, and with many restaurants and small businesses closing, more families will be at risk. There will be even more need for our services at a time when funding will be harder to find.

The reopening of the visitor industry, much as our economy needs it, has its own challenges. Hawai'i has to be able to support a healthy hospitality industry and all the collateral businesses that depends on it like ride-sharing, restaurants and small shops. But even with mandatory airport testing, many of us are concerned about 34,000 visitors landing in Hawai'i every day.

But we have faced tough times before, and Hale Kipa knows a bit about adversity. After all, how to overcome hurdles is what we teach our youth every day.

“We have fundamentally changed the way we think about our work.”

Hale Kipa Rebranding

Last year, with our 50-year anniversary of service upon us, and our new 'Ewa home in the final stages of construction, we felt it was the right time to refresh our brand to reflect our place in the community. The new logo, and the elements that work with it, celebrates this sense of place, and elegantly expresses the heart at the organization's core.

To take us through the process, the Board of Directors tasked Envision International, a prominent Honolulu graphic design firm, to create a new look based on a thoughtful investigation of our background and our mission. They looked at the history and culture of our new neighborhood and wove multiple threads of meaning into the beautiful mark we now display.

Just as The Harry and Jeanette Weinberg multi-purpose campus brings us closer to nearly half of the at-risk youth we serve, the new branding will better reflect Hale Kipa's core values, accomplishments, and goals well into its next 50 years.



Treatment by Tele-health

Of all the lessons the COVID experience has to teach, the positive value of tele-health was perhaps the most unexpected. Before the pandemic, tele-health was seen as a poor alternative to in-person treatment. Now it is recognized as an effective and powerful way to provide services. Long after social distancing restrictions are lifted, tele-health will continue to play a part in our therapeutic toolbox.

In a short time, we have found ways to use tele-health effectively. In Outreach services for example, tele-health has allowed us to provide more services to families in remote areas, saving time on the road for our outreach staff.

At the same time, tele-health has challenges. Many of our clients lack adequate technology in their homes - sufficient computer and bandwidth. A public library or common family room may not provide enough privacy for much of the work we do. More than that, we recognize that not everyone responds well to tele-health, particularly individuals that have the tendency to under report issues. For them, a return to face-to-face encounters will be welcomed.

Program News

Hale Kipa Partners with Lili'uokalani Trust on new Youth Services Center



It was three plus years ago that the Lili'uokalani Trust began looking for a way to better serve the Hawaiian population. They identified a pressing need for youth-oriented programs in Honolulu, so they decided to purchase property to build a Youth Services Center. Then they brought together a number of stakeholders from the community, including Hale Kipa, for weekly planning meetings. Over two years later, when they were satisfied with the general plan that the group fashioned, they put out a Request For Proposals. The selection process was long and thorough, and in the end the Trust chose Hale Kipa for their partner in this monumental project.

After all, a lot of what their plan calls for is exactly what Hale Kipa knows how to do.

While many of the major decisions have been made, much is still being worked out. How the programs will be run and administered, what the range of programs will come to include, and who will take the lead in implementation. What is known for sure is that the building that presently houses Lydia's House on Queen Emma Street will be completely renovated. The programs currently housed there will be suspended for a time, and the re-opening is slated for 2021 with a full range of services. In the meantime, the building is hosting an interim program jointly operated by Hale Kipa and the Trust to help alleviate homelessness due to COVID-19. It provides transitional housing to 30 young adults, many of whom lost their jobs due to pandemic related layoffs.

When the building reopens as the new Youth Services Center, it will house over a dozen shelter apartments and a strategic combination of transitional and emergency services targeting Native Hawaiians, but seeing all eligible youth and young adults. Funding will come from grants and government programs, both federal and state.

The Hidden Cost Of The Pandemic



Like so many other agencies, Hale Kipa has had to find new ways to support our clients affected by the COVID-19 pandemic. Fortunately, we have received funding and in-kind donations from organizations like HI H.O.P.E.S. / Epic 'Ohana, Zilber Family Foundation, and Lili'uokalani Trust, that have been used to respond to these needs.

Our programs have provided relief to each of the islands, helping young people and families find some stability in the midst of crisis. We took each opportunity to coach them to prevent reoccurrence of the same needs. Some of the situations we responded to:

- Many young adults that had once been in foster care had lost their jobs and needed money for groceries, household items, car insurance, and gasoline.
- One high school student in special education needed a laptop to attend virtual classes. Another student needed a tablet to complete her Job Corps online training.
- Several families needed assistance to install internet to give their children access to distance learning.
- A former foster youth needed help with tuition after using her savings to pay funeral costs for a family member.
- One young mother was provided with a supply of diapers for her first baby.
- Another youth was provided with a cell phone to keep up with his therapy.
- A single mother who did not qualify for unemployment was seriously behind on rent and electricity. We helped her catch up on payments and worked on a payment plan going forward.

For these young people and many others, it's been a long year - and it's not close to over. We have been blessed with the opportunity and resources to give them a helping hand.

2019-2020 Programs

Throughout our rich 50-year history, we have seen many programs come and go in an effort to meet the changing needs of the community. What follows is a roster of programs that Hale Kipa is currently running or in partnership with, the big picture of the umbrella of services we offer to Hawai'i's youth and their families.

Shelter

EMERGENCY SHELTER PROGRAM (O'ahu)

Emergency shelter services as well as assessment, support and counseling for youth ages 12 through 17, focusing on reunification or preparing youth for alternative placements. Includes two group homes and Kamala Homes (emergency shelter foster homes).

HALE LANIPŌLUA ASSESSMENT CENTER (O'ahu)

Emergency shelter services as well as assessment, support, and counseling for youth ages 12 through 17 who are suspected or confirmed victims / survivors of sex trafficking.

Transitional Living Programs

INDEPENDENT LIVING PROGRAM TRAINING HOME AND HĀLOA HOUSE (O'ahu)

Residential programs and skill building services for young adults formerly in foster care or incarceration to help them obtain education, employment and safe living arrangements.

TRANSITIONAL LIVING PROGRAM (O'ahu)

Residential programs and skill building services for homeless young adults to help them obtain education, employment and transition out of homelessness into safe living arrangements.

APARTMENT LIVING (O'ahu)

Two apartment complexes allowing for individual or shared living independently.

Outreach, Advocacy & Educational Services

COMMUNITY BASED OUTREACH AND ADVOCACY PROGRAM (O'ahu and Kaua'i)

Outreach and case management for youth, ages 10 through 21, and families who want to improve communication, meet goals, do better in school and increase well-being.

SCHOOL SUCCESS PROGRAM (Kaua'i)

Outreach program that works with youth with educational challenges; provides credit recovery, services for youth on suspension, and GED preparation for minors and young adults.

TRAFFICKED VICTIM ASSISTANCE PROGRAM (O'ahu, Kaua'i, and the Big Island)

Subcontract with Susannah Wesley Community Center to provide crisis response and case management to minors who are victims of sex trafficking.

YOUTH OUTREACH (YO!) (O'ahu)

Collaborative project with Waikiki Health Center to provide outreach, drop-in, health care, emergency needs and resources for runaway, homeless and street youth.

Juvenile Justice Services

AFTERCARE MENTORING PROGRAM

Statewide services that focus on wraparound, intensive support, skill building, and links for youth in and transitioning out of the Hawaii Youth Correctional Facility.

HO'OKALA PROGRAM

Attendant Care (24/7) for youth who are arrested and need supervision until they are reunited with a legal guardian.

KA'I LIKE PROGRAM (O'ahu, Kaua'i, and the Big Island)

Intensive mentoring and support services for youth involved in the juvenile justice system.

WRAPAROUND SERVICES (O'ahu, Maui, Kaua'i, and the Big Island)

A team of a Facilitator and Navigator who partner with other agencies to assist the youth and family access services and meet their goals. The services focus on youth in the juvenile justice system.

Youth In Foster Care Services

INDEPENDENT LIVING PROGRAM (O'ahu)

Continuum of outreach and residential programs supporting foster care youth to develop self-sufficiency skills and successfully transition into adulthood. Our Step-Up Program assists former foster youth with accessing Section 8 housing and support services. The Imua Kākou Program is an extension of Independent Living Program that allows for voluntary extension of foster care, providing financial support, skill building, case management, educational and vocational support, and links to community resources.

TRANSITIONAL FAMILY HOME (O'ahu and the Big Island)

Foster homes and therapeutic services for youth needing out-of-home placement in the Child and Adolescent Mental Health Division system.

Child & Adolescent Mental Health Services

INTENSIVE IN-HOME PROGRAM (O'ahu, Kaua'i, and the Big Island)

Provides clinical therapy and related services to youth who are in the Child and Adolescent Mental Health System and their families.

INTENSIVE INDEPENDENT LIVING SKILLS PROGRAM (O'ahu, Kaua'i, and the Big Island)

Provides independent living skill services to youth who are in the Child and Adolescent Mental Health System and transitioning to adulthood.

Alumni

Success in the work we do is notoriously hard to measure. Many of the life lessons our youth learn while they are with us take years to show results. The individuals you'll meet here shared a little bit about their stories, how Hale Kipa affected their lives decades ago, and how they are doing today. Knowing that Hale Kipa was there for them - and countless others over the last 50 years - makes everything we do worth it a thousand times over.

Nani

Looking back, Nani knows she hardly appreciated what was being done for her. "As teenagers, we don't realize the help we're getting at the time, what Hale Kipa goes through to put food on the table. We're like, 'Oh I don't want to eat that, this pillow's too hard.'"

Now she knows. Today, Nani works at a youth service agency on the Mainland that looks a lot like Hale Kipa where she sees visions of herself every day in the teens walking in the door. She understands what they are going through, because she went through the same things - or worse.

Nani was taken from her mom when she was 12 after being molested by her uncle and her mom's boyfriend. After that Nani was in and out of shelters, in and out of juvenile hall, in and out of group foster homes. She was under the state's supervision until age 18.

Then things started to turn around. With the help of her Hale Kipa worker, Michelle Kinimaka, Nani got her own apartment, enrolled at a community college, and got a job. But when her mom passed away, she took another turn downhill. She became homeless and found herself back on the streets. But now she knew that things could be better ... and she had the tools to fight back. She had learned resiliency.

In fact, throughout her life's battles, Nani has found the inner strength to carry on and to find hope. She finished school, and raised her adopted boy, the biological son of her sister-in-law. He's in the 10th grade now and she counts him as her greatest blessing.

Difficult as it was to live through, Nani is proud to share her story. "I get this chance now to give back. I wouldn't have been here without Hale Kipa."

The past few years haven't been easy for Nani. She battled cancer and ended a long-term relationship. But Nani is doing what she loves, what she needs to do: helping young teens who are going through similar life struggles. She has a lot to offer.

Leslie

"Michelle was at my wedding," Leslie says as she describes the arc of her life. It's an unremarkable statement in most cases. But it's an incredible testament to the impact Hale Kipa has had on the lives of the youth that have passed through our doors. You see, Michelle was Leslie's social worker at Hale Kipa 25 years ago.

Leslie had found herself in our runaway shelter at the age of 12. She was placed in Kamala Homes foster care at 13, Hanai homes when she was removed from her home. Her Mom had major depression. "I struggled with the way our home was and I knew something was wrong with my home life." But as much as she was neglected by her dysfunctional family, she was accepted by her new friends.

And then, as a young mother-to-be, Leslie entered our Hāpai homes project.

"I always knew I was going to be a different type of mom. I wanted to be a mom that is involved." Which she was, even while earning a college degree and making a home as a single mother. Her little boy is now a senior in high school and coping with growing up. "A little sassy," his mom says. "A healthy kid."

Happily married, with a career in child protection services, Leslie is a perfect example of what we tell people who are looking for instant results from the work we do: The returns on our work can take years, or even decades. "In my case," Leslie says, "things didn't start clicking until I was 18. It may have taken longer if I hadn't become a parent. Once I had my child, I became open to a lot of what they were teaching me."

By her own admission, life is totally different today than it was 20 years ago. "I was a burden. Now, I contribute."

Casey

To overcome the challenges they face, our youth need to be tough. But we don't want them to turn "hard." Casey Morton knows the difference.

"Growing up, home was not the best... or the safest place for me," Casey recently told us. Think about that for a minute. Home was not the safest place for a child growing up in Hawai'i.

Casey spent her teen years constantly on the run, in and out of detention home, lock-down facilities and foster families. She sunk deep into drugs and abusive relationships. She hooked up with the worst man she could find and called it love.

After her last overdose, Casey woke up in the hospital. Her husband was gone but had left her with medical insurance. She called an 800 number drug program, a rehab in Florida. The road to recovery was often grim. There were halfway houses, dish washing jobs, and crummy apartments. But slowly it worked. Casey made her way to San Francisco. She got her dream job, counseling at-risk teens. Everything appeared to be working out, except that it wasn't. For all the good that was happening to her, Casey needed a way to release pent-up emotions from her history. Boxing is the one sport you get to punch and kick people, she thought. It was perfect. "Right off the bat - the very first day - I knew I would be a boxing champion." She trained furiously and turned pro. She went to 13 national championships. Today she's a world champion.

Today, Casey does a lot of public speaking, focusing on the internal battles people face - a tactic she uses to touch people from all walks of life. "People may not empathize with my particular life experiences. But they always relate to my emotions."

Casey knows that if it weren't for the bonds she made at Hale Kipa, she may not have made it. "What made all the difference was the magic moments with the staff members." She knows how dire the need is for organizations like Hale Kipa. During the pandemic she's been manning a suicide hotline that's ringing at an all-time high. "We are in a drought for kindness."

Most of all she knows you have to get tough. "If you don't break the cycle in your life, it will keep grinding at you." Tough, not hard.

Anthony

Anthony Wills was delivering food boxes for the USDA's Farms to Family Program when he found himself in front of the new Hale Kipa campus in 'Ewa. It brought him back to a time 35 years ago when his future was far from secure.

"When I was 14, 15, I was doing negative things - smoking and drinking. One day my mom says she's missing her wedding ring. They blamed me. I had stole some little stuff from time to time, but I didn't take her ring."

Anthony's mom called the police and he ended up in Detention. It was there that Hale Kipa found him and set him up in temporary shelter. A couple weeks later, his mom called crying. She had found her ring.

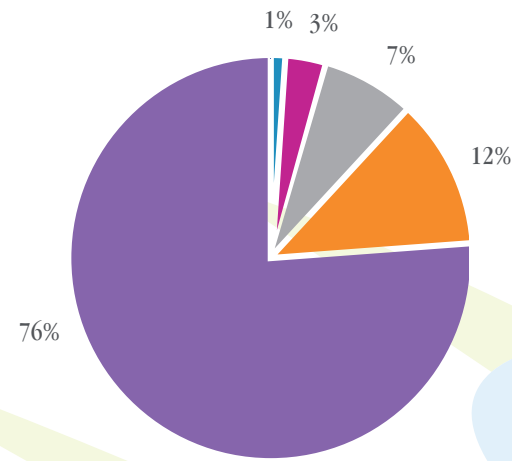
"It was probably the lowest point in my life. I was really lost and really hurt. I knew I wasn't guilty. But in the shelter, I felt really loved and welcomed."

For Anthony, the hard times weren't over. He would go through drug addiction, lose his job, a divorce - but he carried those weeks and the good words he heard throughout his journey. He's been clean and sober for many years now and has a great relationship with his ex and his two daughters.

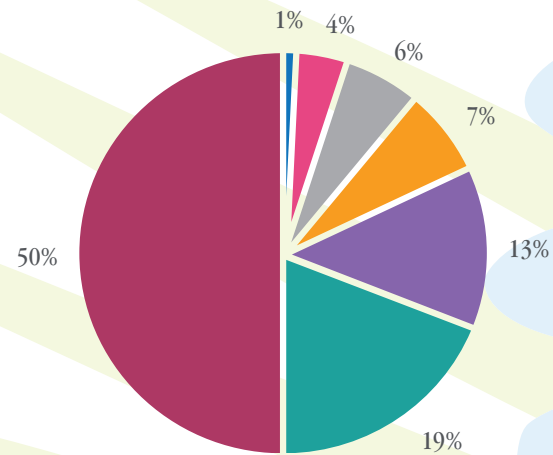
"I got to talking to some young kids that were helping me unload the truck. 'Listen to what they are telling you over here,' I told them. These are good people here."

Financial Statement

TOTAL 2020 REVENUE and SUPPORT	
Government Fees and Contracts	\$6,614,800
Capital Campaign	1,039,500
Private Grants	647,900
Donations and Contributions	287,300
Other Revenue	97,500
Total Revenue and Support	\$8,687,000



EXPENSES	
Prevention and Intervention	\$4,009,700
Management and General	1,613,900
Shelter	1,105,700
Foster Care	424,600
Outreach	443,000
Residential Programs	332,500
Fundraising and Development	175,300
Total Expenses	\$8,104,700



CHANGE IN NET ASSETS	\$582,300
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Making Our Own Way

For one magical night in Honolulu, the pandemic had a positive outcome: it compelled us to hold our inaugural Pa'ina fundraiser outdoors at KUPU's site in Kewalo Basin. The relaxed "shorts and slippers" event was held as the sun set over the water and aptly reflected the spirit of our work. The evening celebrated 50 years of Hale Kipa's service to Hawai'i's youth, a memorable evening of fellowship, live music and hula, and a delicious poi supper. It gave us a chance to gather around our shared values of relationship and collaboration, and to renew our commitment to walk alongside Hawai'i's youth as they follow their dreams and pursue bright futures. We were grateful to have had this opportunity to safely gather.

Hale Kipa was honored to have received generous support from many, but we want to single out First Hawaiian Bank and HECO for their significant contributions. We are deeply thankful to the community of donors who helped raise \$118,000 and we thank each of you for saying "yes" to Hawai'i's youth.

COA Accreditation Extended 4 More Years

For a social services agency like Hale Kipa, there is no greater testament to the quality of care than accreditation by the Council on Accreditation (COA). Being accredited means that COA has determined through a rigorous assessment of evidence that an organization, agency, or program meets the highest standards; that they follow best practices and provide quality services. That accreditation only lasts four years, and our time was up at the end of October 2019.

We geared up for the reaccreditation process by conducting a thorough self-assessment to measure ourselves against recognized standards of best practice. We focused on areas where we could improve. Our board and staff worked tirelessly to prepare for the COA evaluation. The reward for our efforts came late last year when we received notice that we had been reaccredited for another four years. For an organization like Hale Kipa, reaccreditation tells the community that we continue to implement high performance standards and deliver high quality services to the families we serve.

Pa'ina 2020



Contributors & Collaborations

Partners (\$25,000 or more)

Aloha United Way
Victoria S. and Bradley L. Geist Foundation
Robert Emens Black Fund of the Hawai'i Community Foundation
First Hawaiian Bank
Hau'oli Mau Loa Foundation
Lili'uokalani Trust
Zilber Foundation
Anonymous

Champions (\$10,000 to \$24,999)

Bank of Hawaii
Cooke Foundation
EPIC 'Ohana, Inc.
'Ewa Beach Community Fund of the Hawai'i Community Foundation
Hawaii Justice Foundation / Bretzlaff Foundation
Hawaiian Electric Company (HECO)
Judy Pyle & Wayne Pitluck
Chan Zuckerberg Kaua'i Community Fund of the Hawai'i Community Foundation

Benefactors (\$5,000 to \$9,999)

Business Solution Technologies
The Episcopal Church of The Holy Nativity
Friends of Hawaii Charities, Inc.
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