ANNUAL REPORT 2021





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t was only a few days after the official opening of Hale Kipa's new campus on Old Fort Weaver Road that the wave of the COVID-19 pandemic crashed through our communities, temporarily ending gatherings, closing public spaces and upending lives.

Although the pandemic has served us all a new reality since those initial shutdowns in spring 2020, it has not been a distraction to our vision at Hale Kipa. This is an important lesson that we have learned from our participants, many of whom have weathered unimaginable trauma. If we believe there are better days ahead, we can work through our present challenges together.

In spite of the COVID-19 pandemic, Hale Kipa has measurably moved the needle on each of our goals. It hasn't been easy, but it has been our responsibility as a forward-thinking organization to have one foot in the present and one foot firmly in the future.

As we established our sense of place in West O'ahu, we have had to evolve and adapt our organizational procedures and culture. We have continued to diversify our core programs, as well as those we serve, and add key staff where they are needed most.

Collaboration has been central to our work this past year. We successfully wrapped up a major pilot program with Lili'uokalani Trust and launched several new initiatives, including Ho'oikaika – Cultivating Resilience and Recovery Program (HCRR) and Guide on the Side (GOTS), while keeping our critical programs like Emergency Shelters open 24/7 to continue to serve those youth who have nowhere else to turn.

With the planned retirement of our longtime CEO Punky Pletan-Cross, the Hale Kipa Transition Committee has developed a unique and comprehensive model for our executive search that integrates the voices of key leadership, staff, board members and the community. It is a true team effort guided by those individuals who know Hale Kipa the best, and one that will ensure a thoughtful selection and smooth transition.

In reviewing nearly 200 applications, this process focused on what makes Hale Kipa who we are, which is the values, guiding principles, qualities and characteristics that are fundamental to the organization's culture and the approach that we use to provide services.

Throughout the pandemic, we have stayed true to our philosophy of making sense out of difficult situations while remaining focused on providing programs, services and facilities that uplift rather than re-traumatize, serving as a true sanctuary for those in need. Most importantly, we remain enthusiastic about the youth, young adults and families as we look forward to an even stronger year ahead.



he most beautiful part of Hale Kipa's story is that it is shaped by everyone it touches. Although our work is experienced by many, including our clients, their families, our staff, board members, partners and communities, everyone views Hale Kipa through their own distinct lens. In turn, you all guide us in the important work we do to best serve the youth, young adults and families in the most need.

In the eyes of a foster youth, Hale Kipa is a home.

In the eyes of a street-identified young adult, Hale Kipa is a hot shower.

In the eyes of a runaway youth at our Emergency Shelter, Hale Kipa is a safe haven.

Imagine these many stories - more than 65,000 of them since our founding in 1970 - and those to follow.

The gift to me after nearly 24 years of service with Hale Kipa is the profound privilege to have participated in this shared experience. Although my time with the organization is coming to an end this year with my retirement, Hale Kipa is positioned for a strong future in highly capable, trusted hands.

Mahalo to you all for sharing your vision for Hale Kipa, your stories, and your connections to our programs and services. I am extremely proud of our staff for their deep and profound commitment to Hawai'i's youth, young adults, and families; as well as the work that we do.

We will continue to be lifted higher by your involvement and with each youth and family we are privileged to serve. As we have for the past 51 years, Hale Kipa will do whatever it takes as we forge this path forward together.

loha mai kākou. When I was introduced to Hale Kipa in 2008, I knew nothing about the agency or board service. At my first meeting with Punky, I told him that all I could bring was my desire to help, and that I would need his guidance and patience along the way. I said that although I was a nobody, maybe someday in the future I would be somebody who could better help Hale Kipa. I was blessed that Punky took a chance and allowed me to learn and grow in a manner that was right for me.

In the years since, I've realized that what Punky extended to me as a wet-behind-the-ears Board member is the same non-judgmental spirit of welcome and care that Hale Kipa was founded on so many years ago and continues to use as its guiding light to serve our youth and families. Hale Kipa is a modern pu'uhonua, a place of refuge, where no matter



the circumstance, our youth are welcomed, given a chance, and sent on their way better able to live in the world.

How can we not support an agency that does such good work? How can we not be touched by the passion of our staff? And how can we not be inspired by the resilience of our youth, who are always striving to take more steps forward than backward?

Like them, Hale Kipa has adapted to many challenges, the most recent being the global pandemic. But here, too, we see an agency that takes more steps forward than backward, opening its campus in early 2020 and adapting its operations to keep its doors open. We enter 2022 in a position of stability and optimism for the future, even as our Hale Kipa family deals with the bittersweet emotions we feel about Punky's retirement.

Under Punky's leadership, we've dealt with economic downturns, losses of funding, and challenges from some who don't believe our youth can succeed. Punky has never wavered in his commitment to our youth and doing what's right for them, and he's cemented that same commitment in all of us. I think that's always been his plan, so that he can retire knowing Hale Kipa will continue to be a pu'uhonua for our keiki, long into the future.

On behalf of the Board of Directors, we give our deepest mahalo nui loa to Punky and to all our supporters, staff and leaders for allowing this great agency to thrive.

ALUMNA PROFILE



yshialyn Sabado is in the thick of studying for midterm tests at the University of Hawai'i – West O'ahu, but shows none of the weariness you might expect from a Business Management student carrying a full course load.

"I've come to the realization that I can do anything as long as I have the determination, confidence and drive," she says with a bright smile.

Now in her junior year, Ayshialyn is planning her career as a human resources specialist with the Federal government in Hawai'i. She was inspired to become a civil servant by her grandmother, Veronica Cabato-Veniegas, who is a secretary for Admiral John Aquilino, Commander of the U.S. Indo-Pacific Command.

Ayshialyn was 10 years old when her parents left her with Veronica. She and her 7-year-old sister ended up in foster care for several months while Veronica completed the process of formally adopting them.

"My sister and I were close to being separated into different foster homes," she said. "There is a lot of confusion for a kid in foster care. My parents didn't explain it because they weren't around, and it was really new and scary."

Veronica provided the girls with a stable, loving home in 'Ewa Beach, but Ayshialyn started to dabble in activities under peer pressure to fit in with the "cool kids." She looked to her peers for validation and acceptance. Soon she was slipping behind in school.

"During senior year, everyone was getting their cap and gowns and other announcements about graduation, but I wasn't because I was technically still a junior," she said. "I was panicking. That's when I realized that my actions had consequences."

She worked with her school counselor to make up credits for seven classes while also completing her regular coursework, graduating just a few months after her class.

"I didn't want to fail, so I isolated myself and did all the work I needed to do," she said. "I

am so proud of myself. I didn't get to walk, but I did earn my high school diploma."

Ayshialyn enrolled in the liberal arts program at Leeward Community College (LCC) in 2015 and received support through Hale Kipa's Independent Living Program.

"I carried over some bad habits. My focus was somewhere else, and I wasn't doing my

"I was seeing what college had to offer me," she said. "I was always looking down, and after that appeal letter, I started to look up. I talked to my professors more and grew as a student."

Ayshialyn received assistance from HINET, which helped with food, books and bus expenses, and she continued to receive support from her Hale Kipa case worker, who regularly met with her.

"There are a lot of people going through what I went through," she said. "I came to the realization that everything had to start with me. It was me that had to change. If I didn't change, everything else wasn't going to change."

work," she said. "I was on probation for failing a certain amount of classes, and I thought, 'I can't believe I am in this situation again.'"

Ayshialyn wrote a heartfelt letter of appeal to the dean, which resulted in her probation being overturned.

"From that point forward, I dedicated myself to finding what I was really there for," she said. "My GPA went from a 1.2 to a 3.5, and I was earning A's and B's. I could see that I could actually do this."

She said she especially enjoyed her theatre, art and chorus classes, as well as religious and Hawaiian studies.

"It was good to have someone outside my circle who held me accountable," she said. "After six years at LCC, graduation was one of the proudest moments of my life."

Ayshialyn enrolled at the University of Hawai'i – West O'ahu the summer after she graduated from LCC and

continues to live with her grandmother. She was recently nominated to the university's chapter of the National Society of Leadership and Success, the largest collegiate leadership honor society in the U.S.

Ayshialyn is also in the process of reconnecting with her parents.

"There are a lot of people going through what I went through," she said. "I came to the realization that everything had to start with me. It was me that had to change. If I didn't change, everything else wasn't going to change."

Chris Benjamin

PROGRAM PROFILE

Lydia's House



n 1970, the same year that Hale Kipa was founded, Punky Pletan-Cross co-founded a social service agency in central Massachusetts as a 23-year-old VISTA (Volunteers in Service to America, a domestic Peace Corps program) volunteer. He then served as its CEO for 28 years. Today, that organization, LUK, Inc., is still thriving and fulfilling its mission "to challenge and inspire youth, adults, and families to realize their unique potential."

Clearly, Punky knows something about building sustainable organizations. While the list of his accomplishments at Hale Kipa is long, his greatest legacy may be the way he has positioned the organization to thrive after he leaves. His vision for—and successful completion of—an integrated campus for Hale Kipa will benefit the organization, its staff and clients for generations to come. And he has overseen a dramatic expansion of Hale Kipa's fundraising efforts and donor base, which increases the organization's long-term sustainability.

It is remarkable that Punky's legacy now includes two organizations that have provided a combined century of essential services to communities at opposite corners of the country. Then again, knowing Punky as we do, we shouldn't find this remarkable at all.

Thank you, Punky, for who you are and all you have done for Hawai'i's youth.

n spring 2020, Hale Kipa partnered with Lili'uokalani Trust, a private operating foundation, to offer transitional housing to Native Hawaiian young adults and their families who are in crisis due to the COVID-19 pandemic.

Throughout the 2020-2021 fiscal year, the Lydia's House Youth Services
Center at 1381 Queen Emma Street in Downtown Honolulu offered 18 affordable residential units to young adults ages 18 to 26 years old who were not in school or employed, and their families.

With the support of Hale Kipa, Lydia's House served 23 households consisting of 46 individuals, all of whom were of Native Hawaiian ancestry. Some clients had lost employment or saw their hours cut to an unlivable wage, many were already homeless, and others were at risk of homelessness, staying with friends or family in overcrowded and unsustainable situations. All residents had a history within the foster care system.

Fourteen Hale Kipa staff joined in collaboration with Lili'uokalani Trust to provide case





management, housing navigation, intensive therapeutic and psychological services, life skills development, and educational/vocational supports, as well as staffing for the program's evening Engagement Center. All services helped youth progress beyond stabilization and prepare for successful independent living.

In addition, Hale Kipa contributed \$150,000 in generously donated items for the residential units, including tables and chairs, couches and rugs, kitchen supplies, and cleaning products.

The partnership between Hale Kipa and Lili'uokalani Trust demonstrated how to effectively maximize government and private resources during a global pandemic to provide emergency stabilization for youth in crisis. After a year at Lydia's House, all residents had transitioned into short-term housing (39%), permanent housing (35%) or transitional housing (26%).

This pilot program provided a valuable learning experience in developing best practices for operating a culturally responsive transitional living facility grounded in trauma-informed care, interdisciplinary teaming, and holistic wellness for at-risk youth. The program closed in June 2021 for construction and renovations and is expected to reopen in spring 2022.

Emergency Shelters

PROGRAM PROFILE



s the "House of Friendliness," Hale Kipa has worked for more than 50 years to serve at-risk youth and their families who have nowhere else to turn. This mission was at the forefront of the organization's decision to keep its Emergency Shelters open 24/7 throughout the COVID-19 pandemic.

"We often work with youth who run away, but during the pandemic there was nowhere else to run," said Stacy Peiler, Program Coordinator for Emergency Shelter and Community Based Outreach Services.

Hale Kipa's Emergency Shelter program has assisted more than 150 youth ages 12-17 years old throughout the past fiscal year at its two separate shelters for boys and girls in West O'ahu. Each shelter is licensed to house eight youth at a time.

Some residents stayed for days; others stayed for up to nine months as they navigated the unprecedented challenges of the pandemic. At the shelter, health and

safety measures included regular temperature checks, the use of PPE, rigorous cleaning, modified schedules to maintain social distancing, and changes in regular activities and services.

Youth also adjusted to the demands of digital learning, with each student on a different class schedule that included study hours and remote meetings with school staff. Hale Kipa provided technology equipment so students could connect to their classes virtually.

"We have had to get creative, especially if youth need to quarantine due to COVID-19 exposure," Stacy said. "When everything was shut down – including public beaches and parks





- we managed to keep them engaged, with their minds busy and working, even when they were indoors most of the time. We did arts and crafts, critical-thinking activities, board games, small group discussions, cooking, and when it was allowed, yoga and jiu-jitsu classes."

While Hale Kipa staff help residents work toward reunification with family whenever possible, youth also meet with a team that may include a DHS social worker, therapist, Family Court and Department of Health staff to help determine next steps.

During the pandemic, community partners helped by donating supplies, including PPE and personalized birthday cakes. Mrs. Hawaii International 2019, Kim Kealoha-Ho, visited with volunteers who donated haircuts, makeovers and goodie bags.

"It took lots of juggling and lots of checking in with staff to make sure they were OK mentally and physically," Stacy said. "But no one hesitated to come work with the kids."

HALE KIPA 2021 Annual Report

PROGRAM PROFILES

ver the past year Hale Kipa started working with young adults ages 18-24 years old who are currently experiencing homelessness under a new program called Guide on the Side (GOTS).

In partnership with Waikiki Health and EPIC 'Ohana Inc., Hale Kipa provides young adults consistent support and case management to help them navigate various systems and assist with basic needs, housing, identification documents, employment, education, medical care, behavioral health and family support.

"There is a gap where young adults age out of the youth system and are not quite ready for adult-focused services, and Guide on the Side helps provide that support and stable adult presence," said Alika Campbell, a longtime Hale Kipa Program Coordinator. "Youth can be in and out of programs and build a relationship with a case manager each time, just to start over with someone else. GOTS provides that consistent adult presence that goes with them."

The program was developed under the guidance of the O'ahu Youth Action Board, a group of youth

who have experienced or are currently experiencing homelessness. GOTS allows participants the flexibility to determine what aspects of their lives they want to focus on improving.

"Some aren't ready for housing," Campbell said. "So, we let them decide when they're ready. We don't force them to do anything. When they're ready to take that next step, we assist with that goal."

GOTS is funded by a two-year grant from the U.S. Department of Housing and Urban Development's Youth Homelessness Demonstration Program. GOTS staff continue to work with participants on meeting their needs and life skills training after they have a place to live.

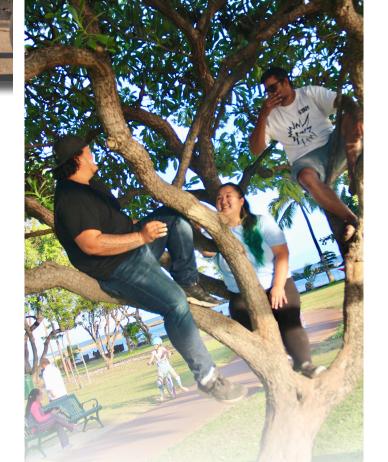
The program has served 21 young adults since launching, and Hale Kipa will work to serve a total of 30 young adults before the end of 2022.



hroughout the COVID-19 pandemic, mental health services for youth have been stretched thin. We were pleased this past year to work with the Hawai'i Department of Education (HIDOE) to be a part of the beginning stages in developing the Ho'oikaika – Cultivating Resilience and Recovery Program (HCRR).

The program expands mental health services for pre-K through 12th-grade students who have experienced toxic trauma and stress. Hale Kipa conducted training for key HIDOE staff and developed a Provider Guide for mental health services.

This trauma-informed approach is possible through a \$4.4 million, five-year U.S. Department of Education grant awarded to the state and will reach students throughout the state.



We make a living by what we get.
We make a life by what we give.

-Winston Churchill

Welcome Back!

ale Kipa's leadership team welcomed Ellen Wright, a former Hale Kipa staff member, as Chief Program Officer and Clinical Supervisor in mid-2020. Tracy Janowicz, who also previously worked for Hale Kipa, became our Chief Administrative Officer in early 2021. They share a peek into their work and their vision for Hale Kipa's future.



Why did you return to Hale Kipa?

I returned to Hale Kipa because its mission and method of working with youth have always resonated with me. One of my family values was to "make a way out of no way," and I have always thought that Hale Kipa staff exhibit this daily. I am in awe of the participants we work with as well as the amount of skill and empathy of the staff.

What is your typical day like?

My typical day includes a lot of meetings and emails! I am happy we have been consistently coming to the Hale Kipa campus, so I usually have some opportunity to check in on other staff while I'm at the office. This helps to create real meaning to the work.

What goals would you like to accomplish?

One of my big goals is to open a third-party clinic so that we fill a need in the community for mental health services to the young adult population. Other goals include continuing to support existing mental health programs and look for other opportunities for growth within our service niche.

Why did you return to Hale Kipa?

There are some who will tell you I never really left Hale Kipa. Quite frankly, there is no place else I'd rather work. Hale Kipa is deeply rooted in its mission and values, which are centered around Hawai'i's youth and young adults. Under the best of circumstances, it's hard being a kid these days. Many of our young people live in, or under unfavorable conditions. Families may not be able to take care of their own, or feel they have tried everything and have run out of options...that's where we come in. I am continually impressed by our direct service staff! Their ability to meet a youth where he/she/they are and help them along their life's journey to a safer, healthier place is a gift. Not all of us are cut out for that kind of work; I am one of those people. I can, however, make it my life's work to support those who do work on the front lines.



I believe in Hale Kipa, I embrace its mission and values, and for me, there are no better people to work with. This is my way of taking responsibility and contributing to my community and future generations.

What is your typical day like?

Lucky thing for me, no two days are alike! It's a little bit of IT, facilities, community liaison, grant writer, clean-up crew, and whatever else needs to get done.

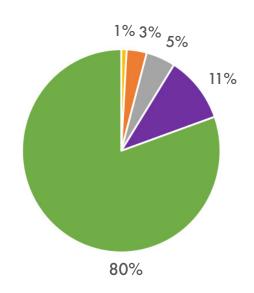
What goals would you like to accomplish?

One goal is to expand the campus. I would love to help find the money to grow our services on Old Fort Weaver Road to include 'āina-based programming, economic development and entrepreneurial projects geared toward youth, alternative educational opportunities, and build a third shelter. A second goal is to ensure that Hale Kipa is recognized and celebrated as a positive place/provider and that our neighbors welcome us and the youth we serve into the communities where we are physically located. And third, as in any place I've touched, leaving it just a little bit of a better place than when I arrived.

FINANCIAL STATEMENT

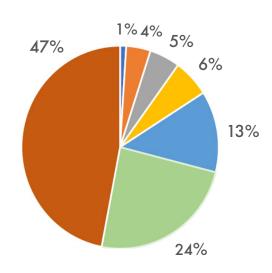
Total 2021 Revenue and Support

| Government Grants and Contracts | \$6,991,472 |
|---------------------------------|-------------|
| Other Revenue * | 923,801 |
| Private Grants | 415,686 |
| Contributions | 284,623 |
| Capital Campaign | 76,647 |
| *Includes PPE loan forgiveness | |
| Total Revenue and Support | \$8,692,229 |



Expenses

| Prevention and Intervention | \$ 4 ,01 7 ,358 |
|-----------------------------|-------------------------------|
| Management and General | 2,122,884 |
| Shelter | 1,133,170 |
| Outreach | 481,020 |
| Foster Care | 398,188 |
| Residential Programs | 371,136 |
| Fundraising and Development | 78,236 |
| Total Expenses | \$8,601,992 |



CHANGE IN NET ASSETS \$90,237

A copy of the independant auditor's report is available upon request.

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